

Replacement Policy:

Products purchased through EasyTracGPS and under warranty* may be returned for replacement by following these steps:

1. Contact EasyTracGPS Customer Service at 1-800.575.1787 to obtain an RMA number.
2. Fill out the Return Material Authorization Form in its entirety place the RMA Form in the box with the item(s) being returned.
3. Return the authorized item(s) per shipping instructions.
4. Our Replacement Department will process your request.

RMA forms can be obtained by:
 - Website: www.easytracgps.com/RMA-Form
 - Contacting Customer Service at 800.575.1787



Return Material Authorization (RMA) Form

Company: _____ Contact Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Email Address: _____

Phone: _____ Fax: _____

RMA No: _____ Date Issued: _____

(Obtained from EasyTracGPS' Customer Service Department)

**Under Warranty (Must provide original order number and date in order to verify warranty coverage).*

Qty	Part Number	Description	Reason for Return	Serial # (Modem Only)	Order Number	Order Date

Shipping Instructions:

1. The bottom of the original packing slip contains EasyTracGPS' returns address. Use this portion of the form to affix to the box(s).
2. Be sure to obtain an RMA number and clearly mark the outside of the box(s) with this number.
3. Ship only the items that are authorized.
4. Ship returned items to:
*EasyTracGPS, Inc.
 ATTN: Replacement Dept.
 4234 S. Ridgeland Ave.
 Stickney, IL. 60402*

Sample Address Label with RMA number

John Smith XYZ Corporation 123 Main Street	RMA#: 123456
EasyTracGPS, Inc. ATTN: Replacement Dept. 4234 S. Ridgeland Ave. Stickney, IL. 60402	

Use this space for additional Comments: _____

Shipments received by EasyTracGPS without an RMA number will be refused.

Customer Signature: _____ Date: _____

Return Approval: _____ Date: _____